



Changing What's Possible!

Over the past eight months since I moved to the Chairman's Office, one of the things that I like most about my daily work, is the opportunity to hear about, learn about, and yes, brag about, the many wonderful, amazing things going on in our Department. To borrow from the Hospital's Advertising Campaign, "Together We're Changing What's Possible"!

You will read about some of the Department of Medicine accomplishments in today's newsletter -

- ◆ Our faculty members travelling the globe to learn and collaborate
- ◆ The bright ideas submitted by members of the Department of Medicine as we continually seek to raise our level of excellence
- ◆ AAMC Health Care Innovation Award for Inpatient Diabetes Care
- ◆ The wonderful words that our patients use to describe our services:

<i>The best</i>	<i>Excellent</i>	<i>Professional</i>
<i>Very easy to talk to</i>	<i>Thorough, competent and caring</i>	<i>A great asset</i>
<i>Helpful and attentive</i>	<i>So sympathetic</i>	

But these are just the tip of the iceberg there are many more achievements happening around us every day. I challenge every one of you to take a minute and think about the accomplishments in your area or Division and realize that you are part of the team that makes these accomplishments possible!

*Richard M. Silver, MD.
Distinguished University Professor
and Interim Chairman*

Also in today's newsletter:

AAMC Health Care Innovation Award for Inpatient Diabetes Care ...	Page 2
South Carolina-Israel Collaboration	Pages 3-5
Dr. Julia Starkova's significant discovery.....	Page 6
Bright Ideas Program.....	Page 7
Department of Medicine Research Day.....	Page 8
Meet Laura Schwarz and Barbara Roe.....	Page 9
Thank you Scheduling Staff!.....	Page 10
Excellent Comments.....	Page 10
Medicine Grand Rounds.....	Page 11
MUSC Postal Store.....	Page 12
Dorchester Children's Center.....	Page 13

On the Calendar:

Deadline for Research Day Abstracts
December 19
Christmas Eve Holiday
Dec 23 - Clinics/Offices Open
Christmas Holiday
Dec 26 - Clinics/Offices Closed
Day After Holiday
Dec 27 - Clinics/Offices Open
New Year's Day
Jan 2 - Clinics/Offices Closed

MUSC is Awarded AAMC Health Care Innovation Challenge Award for Inpatient Diabetes Care

By: Kathie L. Hermayer, M.D., M.S., F.A.C.E.

The Association of American Medical Colleges (AAMC) announced that the Medical University of South Carolina (MUSC) Hospital Diabetes Program was a winner of the AAMC-sponsored Readiness for Reform Health Care Innovation Challenge.

The award was presented at the Council of Teaching Hospitals (COTH) luncheon at the AAMC Annual Award Meeting held on Monday, November 7, 2011 in Denver, Colorado. Dr. Joanne Conroy, the Chief Health Care officer for the AAMC, gave the award to Dr. Kathie Hermayer, who was representing MUSC at the meeting. The co-authors for the award are: **Patrick Cawley, MD, Kathie Hermayer, MD, Pamela Arnold, RN, Mary-Eliese Merrill, RN, and Louis Luttrell, MD.**



Overall, there were three institutional winners for the award: the University of Washington, University of Cincinnati, and MUSC. All three winners received a check for \$5,000 to further transform healthcare and the practices among academic medical centers. Additionally, there were two other institutions given honorable mention. Overall, there were forty-five AAMC recognized institutions who applied for the award. The AAMC judges consisted of a panel of qualified healthcare professionals from AAMC member institutions, who were blinded to the institutions applying for the award.

Diabetes currently affects 25.8 million people in the U.S. and another 79 million Americans are estimated to have pre-diabetes. Approximately twenty percent of inpatients at MUSC have a diagnosis of diabetes. Therefore, on a daily basis at the MUSC Medical Center (700+ beds), approximately 130-150 are patients with a diagnosis of diabetes. In response to these steadily increasing numbers, MUSC started an interdisciplinary program focusing on diabetes in 2003. The program consists of the Hospital Diabetes Task Force and the Diabetes Management Service. This program includes the following important features:

- A program champion or champion team
- Written blood glucose monitoring protocols
- Staff education in diabetes management
- The diagnosis of diabetes is on the medical record
- Diabetes nursing admission assessment
- Diabetes diet order
- HGBA1C drawn within ninety days of admission or during the hospital stay
- Individualized plans coordinating insulin and meal delivery
- Plans for treatment of hypoglycemia and hyperglycemia
- Data collection for incidence of hypoglycemia
- Patient education on self-management of diabetes
- A web-based intravenous insulin infusion calculator for use in the emergency department, medical-surgical wards, and operating room

The program has received Joint Commission Advanced Inpatient Diabetes Certification for inpatient diabetes care. MUSC has demonstrated compliance with national standards and performance measurement tools to control costs and enhance productivity. These actions indicate that MUSC has the critical elements to attain success in the delivery of care to patients with diabetes.

South Carolina-Israel Collaboration Business & Research Delegation to Israel

November 12-17, 2011

Report by Lancer Scott, MD
Assistant Professor
Division of Emergency Medicine, MUSC

Background

A trade mission developed by the South Carolina - Israeli Chamber of Commerce, in conjunction with research and economic leaders from across the state including representatives from our state's three research universities recently travelled to Israel to meet with a variety of leaders there.

The MUSC delegation was led by **Dr. Steven Lanier**, MUSC's Associate Provost for Research and included **Dr. Olga Brawman-Mintzer** (Psychiatry), **Dr. Bruce Frankel** (Neurosurgery), **Dr. Sunil Patel** (Neurosurgery), and **Dr. Jacobo Mintzer** (Neurosciences). The trip was organized by South Carolina Israeli Chamber of Commerce Director, **Tom Glazer**, InterTech CEO, **Jonathan Zucker**, a local Charleston philanthropist and businessman and others.



Dr. Lancer Scott at Caesarea near Haifa

Our packed itinerary included travel to several cities including Tel Aviv, Jerusalem, Be'er Sheva, Nazareth and Haifa. We were able to visit academic facilities and hospitals including Hadassah Medical Organization (Jerusalem), Sheba Medical University and the Medical Simulation Center of Israel (Tel Aviv), Ben-Gurion University and Soroka Hospital (Be'er Sheva), The Wiseman Institute (Tel Aviv), Tel Aviv University and Soraski Hospital (Tel Aviv) and the Technion in Haifa. The delegation participated in tours of the Tel Aviv Stock Exchange (TASE), Yad Vashem's Holocaust Museum, the old city of Jerusalem and the port city of Caesarea. We met formally with the chief scientist for Israel in the Ministry of Health, Dr. Avi Hassan and were hosted for dinner by the Chief Deputy Ambassador of the United States at his home in Herzliya, Tel Aviv.

My mission in Israel was to further the goals of the Center for Health Professional Training Emergency Response (CHPTER) in the Division of Emergency Medicine (www.musc.edu/chpter). CHPTER is a SC regional training collaborative to save and protect patient lives by providing patient care providers advanced, performance-based disaster training -- including, clinicians, hospital workers, mental health providers, public safety officials, community volunteers and local business owners and employees. With assistance of the South Carolina delegation leaders I was able to meet with several important Israeli academic and research leaders in the area of disaster preparedness emergency response.

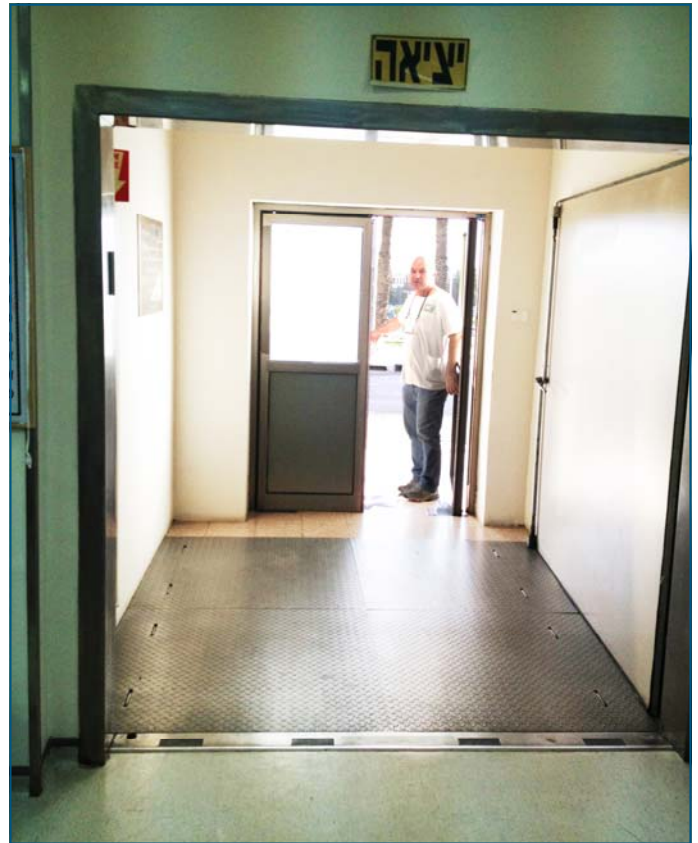
Hadassah Medical Organization was founded by the Women's Zionist organization of America which continues to provide millions of dollars of support for the hospital each year. Hadassah ranks as the six largest hospital in Israel, with 700 beds and 130 departments housed in 22 buildings on its main campus. I was unable to meet the Chairman of the Emergency Department, Dr. Jacob Assaf **due to a strike of residents that is affecting hospitals across the country of Israel**. (Israeli Residents were striking to protest low pay in the public health system; a court case in the Israeli Supreme Court regarding the legitimacy of their strike is pend-

(Continued on page 4)

(Continued from page 3)

ing consideration). **Hadassah's emergency room is notable for its 3 foot concrete walls and iron steel doors that surround the perimeter of the patient care area.** (right) The ER was built to withstand a direct explosion and boasts resupply windows with iron shields and radiation glass to provide continued patient care operations during a radiologic event. Patient care providers are very experienced with mass casualty events secondary to persistent Arab-Israeli conflicts along the West Bank. Several years ago, Hadassah received 400 patients in 4 hours after a floor collapsed during a wedding celebration in Jerusalem (referred to as the 'Versailles' tragedy). Health care workers in the ED informed me that the medical staff deploys their broad mass casualty plan two times a year. The training exercise includes both live and simulated patients transported by ambulance and private vehicles.

With 1700 beds, 1400 physicians, and 2600 nurses, Sheba Medical Center handles over 1.5 million patient visits per year including 200,000 emergency room visits. Established in 1948 as the country's first military hospital, Sheba is home to the National Center for Policy and Epidemiology Research (equivalent to our NIH) as well as the internationally acclaimed Israeli Center for Medical Simulation (MSR). The MSR is directed by Dr. Amatai Ziv, a world renowned expert in the field of medical simulation, having first been exposed to simulation-based training in the Israeli Air Force where he was a combat pilot. Under his direction, the MSR has trained some 30,000 medical providers and military recruits.



Approximately 30% of the MSR's work focuses on medical emergency preparedness. Courses include Basic Life Support (BLS), Advanced Cardiac Life Support (ACLS), Trauma Management, Chemical Agent Exposure Management, Management of Casualties of Biological Exposure, Injuries in the Workplace and Prehospital and Emergency Medical Service training. The center also provides group training for health professionals in international health and disaster relief. The MSR is housed in a 4 story building on the Sheba campus and utilizes high fidelity and low fidelity Laerdal 'Sim Man' mannequins as well as logistic and quality assurance software program developed by MSR engineers to coordinate and simulate training events.

After touring the facility we discussed avenues for collaboration. Overall, we agreed the synergies between CHAPTER and the MSR were profound, in particular for cooperative research and product development. For one, we develop train-

(Continued on page 5)

(Continued from page 4)

ing scenarios using the same Laerdal simulation products and corresponding software. We discussed the possibility of beta testing the CHAPTER curriculum in Charleston and Israel, publishing the results of the testing and using our published results as leverage to identify funding for additional collaborative research.

Ben Gurion University of the Negev, located in the southern portion of Israel, is a major center for teaching and research, with over 17,000 students. The university is home to the Center for Emergency Response Research (PREPARED) which trains masters students and conducts a separate bachelors program in emergency studies. The goal of the center is to conduct “cutting-edge research increasing knowledge and preparedness for states of medical emergency and disaster.” The center collaborates with researchers from across the world.

I met with Dr. Moti Klein, head of intensive care and member at Soroka University Hospital, directly across the street from the BGU main campus. The largest medical center in the southern region and the fourth-largest in the country, it is a tertiary, teaching facility with 1200 beds. In contrast to Sheba Medical Center in Tel Aviv, Soroka is teaching hospital with a community flare. The hospital is located deep in the Negev desert, close to the Gaza Strip and receives weekly casualties from Arab-Israeli conflicts in the area. (Of note, **the hospital campus is surrounded by pepper and sycamore trees to protect patient care providers from the sand and dust of the Negev desert.**) During the January 2009 uprising in Gaza, over 200 soldiers were treated and more than 300 civilian casualties were cared for at Soroka. During these events, the medical complex absorbed more than 500 medical volunteers assisting during the disaster event.



According to Dr. Klein, hospital employees participate in disaster training events several times a year, including full deployment of its mass casualty plan approximately 2 times per year. The campus is divided into Triage pods, and each pod is run by a physician. The simulated training event is paid for and monitored by the Ministry of Health. I also met with Dr. Dagan Schwartz, a member of the Racanati School of Community Health Professions at BGU which focuses on a 3 year bachelor’s degree in EMS/paramedic training. (The Racanati School utilizes simulation technology to train students.) We discussed potential collaboration between Ben-Gurion and CHAPTER including joint research and curriculum development.

Tel Aviv University is located in Israel's cultural financial industrial core. I met with Dr. Kobi Peleg, Head of the Israeli National Center for Trauma and Emergency Medicine Research (the national Trauma Registry), the head of the Tel Aviv University’s Disaster Medicine Department and Chair of the program of disaster and emergency management in the School of Public Health. He was also chief and commanding officer of the IDF military medical school.

I also met with Aric Katz, CEO, Katsoft (www.katsoft.co.il), an educator at Technion who has developed a software product that provides real-life disaster and emergency scenarios for training purposes. Aric provided me access to his ‘game’ so that I can explore the software product. He and I agreed to further exchange ideas to identify potential collaborations.



Dr. Julia Starkova's significant discovery

From Harry Drabkin, MD
Director, Division of Hematology/Oncology

Julia Starkova, PhD, (left at her farewell party) was a post-doctoral fellow with my research group in Denver and moved to MUSC, staying about 2 years. Her work, which led to the discovery that certain homeodomain genes were upregulated by FLT3 mutations in acute myelogenous leukemia, and that this upregulation caused an inhibition of TGF-beta signaling in leukemia cells, was recently published (see below). The significance of the work is that it explains, in part, how FLT3 mutations and FLT3 inhibitors, as new therapeutic agents, mechanistically affect cell growth.

Dr. Starkova, now back in Prague at the University Hospital, has been awarded a 5-year grant from the Czech government to continue these studies. I'm proud of the fact that our basic exploration of Hox gene expression in leukemia has launched a research career path for Dr Starkova, which she will be able to follow for years to come.

Title: Transcription regulation of HOX genes in normal and leukemic hematopoiesis

Principal Investigator:

Msc, Julia Starkova, PhD, 2nd Faculty of Medicine, Charles University Prague, Czech Republic

Collaboration: Prof. Harry A. Drabkin, MD

Project will be funded by Grant Agency of Czech Republic

Duration: 2012-2016

Homeobox (HOX) genes are conserved transcription factors involved in hematopoiesis. HOX deregulation is present in various types of cancer, most frequently noted in leukemia. What causes this altered expression and at what stage of transformation it happens is not yet understood. We decided to follow up on our previously published data and study transcription regulation of HOX genes in normal hematopoietic cells, preleukemic cell clones from secondary ALL and slowly developing leukemia, as well as in mature leukemic cells. There are three mechanisms we intend to explore: the first is DNA methylation, as we have discovered negative correlation of HOX gene expression and methylation status in leukemic patients; the second examining the potential involvement of mutations in HOX gene core promoters. Lastly, as we have previously demonstrated a direct relationship between distalless homeobox genes DLX1 and 2, and FLT3 signaling, we will examine the relation of mutated tyrosine kinases (i.e. FLT3, BCR/ABL) to HOX gene expression.

Related publications:

Starkova J., Gadgil S, Qiu YH, Zhang N, Hermanova I, Kornblau SM and **Drabkin HA**. (2011): Upregulation of homeodomain genes, DLX1/2, by FLT3 signaling, *Haematologica*; 96(6):820-8.

Starkova J., Zamostna B., Mejstříkova E., Krejci R., **Drabkin HA**, Trka J. (2010): HOX Gene Expression in Phenotypic and Genotypic Subgroups and Low HOXA Gene Expression as an Adverse Prognostic Factor in Pediatric ALL, *Pediatr Blood Cancer*;55:1072–1082

Bright Idea Program

The Department of Medicine has instituted a Bright Idea Program as one way of encouraging individuals to speak up with suggestions to improve our operations at any level. Two recent issues, with their proposed solutions are:



Issue/Problem: I send about 15 RQ's through a week. If Procurement finds a problem with one of the documents, there is no feedback loop to me to find a solution.

Suggestion: We need a better communication loop. If they are going to reject an RQ , they need a process to notify us.



Solution: SciQuest will soon fix the problems. When the department enters a requisition, they will be able to follow it on-line all the way to payment. There will no longer be any question as to where it is. Departments have always had the opportunity to gain access to SmartStream so they could follow their purchases. However, most UMS users have opted not to use SmartStream. Plus, when we had to limit the number of users, we didn't have as many slots for people outside of Finance.



Issue/Problem Tracking deposits made to the Bursar's (Cashier's) Office. I have found it difficult to keep track of deposits because there is no meaningful reference number when we see the amounts on reconciliation reports. There is their reference number, but nothing that is readily traceable to our UMS record.

Suggestion: Since deposits are separated by project and usually only one vendor per remittance form, could the Cashier's Office reference at least the vendor and possibly even the check number(s)? Alternatively, could they give a number that would be used in reporting through Smart Stream at the time of the deposit so that we see that reference number on reconciliation reports?

Solution: There is a Smartstream report available showing the check number, vendor, amount, and UDAK credited. To get access to it, call the OCIO helpdesk (792-9700) and ask for the MoneyBag icon. The report is available under Accounts Receivable on the MoneyBag menu.

You can also see the same information in SmartStream under Account Balance. After double clicking on the desired month, click to highlight the line questioned. Then right click and choose Zoom to Posted Journal from the pop-up menu. The check number and vendor name will be shown.

Department of Medicine's 6th Annual Research Day

January 19, 2012, 4:30 – 7:00 PM
Harper Student Center Gymnasium



*2010 Participation Winners
Divisions of Infectious Disease & Rheumatology*

The Department of Medicine will be rewarding Divisions with the highest percentage of overall participation (**1st place -\$7,500** and **2nd place -\$2,500**). The best part is these earnings will go towards the professional development of junior researchers.

Contest Description & Rules:

Participants: Must be a **Department of Medicine** Junior Faculty (Basic/Clinical), Fellows, Residents, Post-doctoral Fellows, Graduate Students, & Medical Students.

***Medical Students will count in the division only if there is a direct divisional collaboration.**

Abstract Length: approximately 300 words. No more than 1 page.

Content: Title of abstract; Authors, Division and Department of Medicine affiliations; Identify if you are a student, post doc, resident, fellow, clinical or basic; Identify the type of research project (clinical or basic science, epidemiology, etc...); E-mail address of the corresponding author.

Abstract Deadline: December 19, 2011 at 5:00PM (Only one abstract per presenter)
A **\$1,000** travel award will be presented to the best poster in each category.

*Please submit abstract as an attached Word Document to **Meghan Hatfield** at mcqueenm@muscd.edu*



Laura Schwarz
Research Specialist
Pulmonary &
Critical Care
Medicine

What do you like about working at MUSC?

I have worked in the Pulmonary Division for almost 12 years, starting out as Drs. Strange, Highland, and Heffner's Administrative Assistant. For the last five years I've worked in the Alpha-1 Lab led by Dr. Strange. I enjoy working with the "Alpha-1 Team" because we work well together. Questions from study participants keep this job interesting and fun.

What's your job?

I am the Research Coordinator for a genetic testing study we mail a free home fingerstick testing kit to test families for a lung and liver disease called Alpha-1 antitrypsin deficiency. I respond to emails and phone calls - explaining the study procedure, and answering participant's questions about what their results mean. I also get to travel about 4 times a year to our Education Days and annual Alpha-1 Conference.

Any outside of work interests you'd like to share?

I love to travel, watch foreign movies to brush up on my French and Spanish, read, write, and spend time with my daughter. I recently started volunteering at My Sister's House.

If you could have any career, what would it be?

My favorite place I've been is to a small town in the Swiss Alps above Geneva. I would like to run the inn there during spring and summer and return to Charleston to stay with my daughter in winter.

What's your favorite book?

I have been reading classics recently and one of the best was "Anna Karenina." I also liked "The Help" and anything by Anita Shreve.

What's the strangest day you've had on the job at MUSC?

I could say everyday is strange working for Dr. Strange but I imagine that gets old so I'll just go with the day the earthquake shook the CSB.



Barbara Roe
Clinical Trials
Coordinator
Rheumatology &
Immunology

What do you like about working at MUSC?

I love talking to the study participants. Hearing about how the medications have helped them is a great feeling, and some of them have some very interesting stories from their lives and travels.

What is your job?

I am a Clinical Trial Coordinator for the Rheumatology & Immunology Division, focusing on lupus research. I run both Investigator and Corporate studies, so life is never boring.

Any outside of work interests you'd like to share?

I love any time I can head to the beach and just sit and relax, either with or without a book.

If you could have any career, what would it be?

Any kind of career that would pay me to travel to all of the places on my bucket list. One trip we already have "planned" is a 3-week cruise to Australia / New Zealand after our youngest graduates high school. I would also love to go to Ireland and Scotland to see all of the old castles.

What's your favorite book?

I love to read, so I don't really have one favorite. It's mostly a good storyline that catches my eye.

What's the strangest day you've had on the job at MUSC?

Feeling the building sway the day that earthquake hit in Virginia.

Anything else you'd like to tell us?

Does anyone ever tell you "no" when you ask if they would answer questions for the newsletter?

[Editor's response - Why yes! yes they do!]

Excellent Comments

I have been a patient at MUSC Rheumatology Clinic for 3 years and I really appreciate my Dr, **Faye Hant**, she is a warm, wonderful and compassionate Dr who is very attentive to my needs. MUSC is lucky to have her



We were extremely pleased with **Dr Sahn, Dr Huggins and Dr. Monk**. They were very informative before and after procedures. The nursing staff at Bronchoscopy were extremely caring and made us feel in good hands. **Lisa** went the extra mile to help us get a diagnosis and did not seem to mind all the phone calls we made. Excellent doctors & staff - very knowledgeable. Thanks for a caring attitude.



Dr. Terrence O'Brien and his staff at MUSC Heart and Vascular Cntr are truly medical professionals. Dr. O'Brien is genuine and listened to my concerns. He does not prescribe meds without first asking me. His diagnosis is very accurate and his treatment has always been appropriate. I would and have recommended

Dr. O'Brien to my family and friends

Dr. Mary Jean Vogt - excellent physician

It was a very good appt. There was only 5 minute wait time, the best part was the Dr listened to my and my husband's concerns and answered questions so that we understood them. I really appreciate **Dr. Robert Miller** for taking his time to explain things to us. You don't find a Dr around like him anymore.

Dr. Gaddy's nurse, Fay Davis, is excellent. She shows great empathy for both pt. and family. When a problem arose even with an appt, she attended to it, keeping in touch with the pt. to check on his condition. We need more nurses like her



Thank you Scheduling Staff!



Above, members of our Scheduling Staff, from left: Theresa Johnson, Monica Pinckney, Lasaine Johnson, and Donnalynne Selvyn

Dear Ms. Tepper,
You may recall our recent brief telephone conversations regarding your scheduling staff for the internal medicine department - I appreciate your willingness to listen. I have had nothing but pleasant experiences each time I have spoken with your many schedulers. They are always professional, well-spoken, and attentive. Their willingness to help epitomizes customer service at its very best. Both you and MUSC should be proud.

I'd like to kindly request that this well-deserved acknowledgement be shared with all of them at your convenience. Again I am so impressed with the standards you have set and the beautiful follow-through of your staff.

Sincerely, Cheryl Powell [shared with permission]

Thank you to the East Cooper Infusion Clinic Staff!

I wanted to let you know I spoke with one of your patients today and she could not stop raving about the great patient service she receives at the Infusion Clinic at your Mt. Pleasant location. This person has been a patient for several years now and she said that "she feels like a part of the family, and that everyone always treats her so well!" You have obviously made a huge impact on this patient's life! Please share this email with your staff and let them know that your caring and compassionate treatment of this patient and others like her is commendable and greatly appreciated!

Medicine Grand Rounds

All lectures are held in the IOP Auditorium
each Tuesday at 8:00am
CME credit applies if you have
signed/swiped in by 8:15 am.

December 6

“A Brief History of
Antiretroviral Therapy”



Michael Kilby, MD
Professor
Director,
Division of Infectious Diseases
MUSC

December 13

“Topic to be announced”



Michael Craig, MD
Assistant Professor
Division of Cardiology
MUSC

December 20

CANCELLED due to Holidays

December 27

CANCELLED due to Holidays

Employee of the Quarter Nominations Close December 31st!



Go to:

[http://clinicaldepartments.musc.edu/
medicine/administration/admintoolkit/
serpform/serpform.htm](http://clinicaldepartments.musc.edu/medicine/administration/admintoolkit/serpform/serpform.htm)

Or email your nomination to
medcomm@musc.edu
and submit your nomination today!

MISSION

*To improve the health of those we serve
through the highest quality patient care, excellence in
education, and innovative research*

VISION

*To be a leader of academic internal medicine
in South Carolina and the Nation*

MUSC Department of Medicine
MSC 623, Suite 803 CSB, 96 Jonathan Lucas Street
Charleston, SC 29425
843-792-2911 843-792-5265 (fax)
medcomm@musc.edu



Authorized Shipper

MUSC Postal Store



Ground level at
Bee Street Garage

North of Bee St. & Courtenay Ave.

OPEN 8 AM – 5 PM Monday - Friday
792-7174 / 5385



Wrap up the Holidays...
Use Track & Confirm
...from home.

Check the status of your shipment
and receive Track & Confirm text.

Stamps

Get holiday stamps
and the 2011
stamp yearbook.

Buy now >



Express Mail®

Get overnight holiday shipping >



Priority Mail®

Send holiday joy in 2-3 days >



Holiday Dates for Domestic Mailing

Calculated for December 25, 2011.

Domestic Mail Class/Product	Dates
First-Class Mail® Service	Dec. 20
Priority Mail® Service	Dec. 21
Express Mail® Service*	Dec. 22
Parcel Post® Service	Dec. 15
Destination Network Distribution Center (DNDC) Drop Ship	Dec. 19
Destination Delivery Unit (DDU) Drop Ship	Dec. 22

* Some Express Mail destinations may have extended service commitments.

The MUSC Postal Store is an auxiliary of the Mail Service Center providing convenient postal and mailing services to university students, faculty, and staff. A handling fee equal to the direct and indirect cost of providing this activity is added to the cost of goods and services.

CHRISTMAS IS HERE!

Help Our Families

During this season of giving, help us make Christmas bright for children in our community.

You can bring holiday joy to children in need through the Annual Christmas Program at Dorchester Children's Center. Last year we provided a memorable Christmas for 257 needy children in our community. For many of these children, our gifts were the only ones they opened. We hope with your support we will be able to serve even more children this holiday season.

We will be collecting new toys, games, electronics, gift cards and cash donations for children from birth to 17 years of age.

Please make sure that all gifts are new and unwrapped.

Thank you for reaching out and spreading holiday joy!!

Please drop off any donations by *Dec. 19, 2011.*

The drop off box is in the Division of Pulmonary. Please contact Dee Skinner for more information at 792-0411. Thank you!!!

***Together WE can make a difference!
We really appreciate your support!***